

SERVICE LIVES – SAVING LIVES

The logo for CIOL (Cambridge International Online Learning) features the letters 'CIOL' in a white, sans-serif font on a dark grey rectangular background. A small red square is positioned at the bottom right corner of the dark grey rectangle.

MANDARIN

You are about to hear a real conversation during a rescue operation between an accident victim and her rescuer. Your task is to answer the questions below. The conversation lasts about 3 minutes. A beep indicates that the conversation is about to start. You may take rough notes at any time but your answers must be entered in this answer booklet.

You now have time to read the questions in English below after which you will hear the conversation. You will hear **only once** so it is important that you make notes while you are listening.

Please read the questions. You have 2 minutes.

Now listen carefully to the conversation.

- 1) What has Helen hurt?
 - a) Her arm
 - b) Her leg
 - c) Her head

- 2) Why couldn't Tim speak to the rescue services?
 - a) No-one answered the call
 - b) His phone didn't work
 - c) He had lost his phone

- 3) The couple had managed to climb to
 - a) 7,500 m
 - b) 8,120m
 - c) 7,120m

- 4) What details should you be ready to give to a rescue team when you call?
 - a) Your name and date of birth
 - b) Your equipment and your age
 - c) Your location and any injuries

- 5) Why did Mark join the rescue team?
- a) Because his dad convinced him to do so
 - b) Because he knew about the job from his dad
 - c) Because he was 28 and unemployed
- 6) How many people are part of Mark's team?
- a) About 80
 - b) About 28
 - c) About 40
- 7) Last year, compared to previous years, the rescue team
- a) received more calls
 - b) was better equipped
 - c) had more responsibilities
- 8) What is the best way for Helen to avoid another accident?
- a) Check for good weather conditions
 - b) Learn some orientation skills
 - c) Carry good equipment which she knows how to use

SAMPLE AUDIO (H=Helen, M=Mark)

| | |
|---|---|
| H | 你好，很高兴见到你。我摔倒了，我的腿受伤了。我们花了很长时间打电话，才得到帮助。 |
| M | 你好！我名叫迈克。我来这儿帮助你。现在请别动，让我检查一下你的腿。把头放在这件衣服上休息一下。这是你丈夫吗？ |
| H | 他是我丈夫，叫 Tim。他给救援服务中心打了很多次电话，但是电话用不了。最后他想办法和我妈妈联系上了，是我妈妈给救援服务中心打了电话。 |
| M | 好，请别动。请你详细告诉我事情发生的经过。 |
| H | 我们在爬山，我们想爬到山顶，山顶有 8120 米，但是我们爬到了 7500 米就不行了。我们知道下山时需要得到帮助，因为天气变得很差。我们感到很冷。今天早上出发时，我摔倒了，腿受伤了。我们有卫星电话，我们拨打紧急联络号码想得到帮助，但是手机效果不好。然后 Tim 就和我妈妈联系，突然电话就打通了。 |
| M | 你还是挺幸运的。你应该随身携带手机备用电池。Tim 做得对，你妈妈也把所有情况准确地告诉了我们。她知道事故发生的地点，涉及的人数，你受伤的情况。她做得真好！ |
| H | 我的腿很痛。严重吗？ |
| M | 海伦，请保持镇静。你只是腿部受伤，很容易治疗的。援助很快就到。 |
| H | 你怎么帮助我下山呢？ |
| M | 海伦，我会联络直升飞机。还好你没有爬到山顶，在山顶营救很困难的。直升飞机 20 分钟后会到达这里。 |
| H | 谢谢你帮助我。你喜欢在救援服务中心工作吗？ |
| M | 喜欢。我现在参加山区救援超过 28 年了。我父亲也是救援小组的成员。在我参加救援工作前，我父亲已经在这里工作了 6 年左右，所以我参加救援工作前对救援工作就有点了解。我们见到过有人从悬崖上摔下来，从飞机上跳下来，或者被洪水围困住，真是让人很吃惊的。你别担心，我们会很快过来帮助你的。 |
| H | 我感到自己很傻。肯定有许多其它事故需要你去处理。 |
| M | 别担心。我们小组里有许多人员，总共有 40 人左右。每年我们接到很多电话。去年我们大概接到 80 个电话，但是一般情况下我们一年接到大约 60 个电话或更少一些。你做对了。如果你遇到危险或受伤了，你应该和救援服务中心联系。山区是很危险的地方。 |
| H | 以后为了避免发生其它事故，我应该怎么做？ |
| M | 只在天气好的情况下爬山，这是很好的建议。但是最重要的事情是要有良好的设备。你的电话没有用，因为你没有很有效的电池。而且你也必须知道如何使用这些设备。 |
| H | 非常感谢。没有你的帮助，谁知道会发生什么事情呀！ |